

SchoolEasyPay 2025 Parent Payment Set Up Form

PARENT/GUARDIAN	N DETAILS		*Please fill in all fields and complete in CAPITALS.
Parent Name			
Family ID			
Address			
Email Address			
Mobile Phone	04		
Preferred Contact	🗌 Email 🗌 Mobile		
TUITION INSTALMEN	IT FREQUENCY (Please choose or	ne of the follow	wing)
Payments continue ever	y year unless updated by you.		
	in the Business Office Handbook will be an r chosen frequency below. Processed on 14 February 2025 Processed on the first day of each Tern		
Credit / Debit Card Earn reward points and utilise interest free days	Card Number		
Bank Account	BSB:	Account Number	:
	Account Holder Name:		
	SIGN	ATURE	
Statements provided by the Colleg www.schooleasypay.com.au or by PSF and the SEPTC, that I agree to Authority with the College authoris such time as it is cancelled by me in Direct Debit Request: I/we hereby ID: 428563) ABN 63 056 881 942 ur terms ofthe Direct Debit Service Ag	asyPay (SEP) and authorise the College and SEP to process pa ee, this Parent Set Up form (PSF) and the School EasyPay Terr emailing <i>info@schooleasypay.com.au</i> . By signing this PSF, I c be bound by the PSF and the PSF and SEPTC and that I agree sing the College to initiate the direct debit of school fees and n writing, or by the College or by SEP. I understand and agree	ms & Conditions (SEPTC) v confirm the information al that henceforth I am rec other charges payable. I that all payment related ements covered by this dc ove. I/we acknowledge th	which are available from the College, on bove is true and correct, that I have read and understood the juired to maintain at all times an appropriate Direct Debit understand that this arrangement will remain in place until queries or disputes should be resolved with the College. boument be drawn by Zenpay Pty Ltd t/a School EasyPay (User
Account Holder	X	Date:	
Signature/s		1	
Scan & email: accounts@icitpoir	nte old edu au		
	Office, Citipointe Christian College 322 Wecker Road C	arindale QLD 4152	

Citipointe Christian College 322 Wecker Road Carindale QLD 4152 Australia T: 07 3555 2700 | W: citipointe.qld.edu.au | M: mail@citipointe.qld.edu.au

Reply Paid 79683 Balmai	in NSW 2041 (02) 9352-3117			
This is your Direct Debit when undertaking a Dire	Service Agreement with Zenpay Pty Ltd t/a School EasyPay (User ID: 428563) ABN 63 056 881 942. It explains what your obligationsare ect Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider. Please keep this agreement for is part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.			
	account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.			
	agreement means this Direct Debit Request Service Agreement between you and us.			
	banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.			
	<i>College</i> means the College or College payments are forwarded to.			
Definitions	<i>debit day</i> means the day that payment by <i>you</i> to <i>us</i> is due.			
	debit payment means a particular transaction where a debit is made.			
	<i>direct debit request</i> means the Direct Debit Request between <i>us</i> and <i>you.</i> <i>us</i> or <i>we</i> means School EasyPay, (the Debit User) <i>you</i> have authorised by requesting a <i>Direct Debit Request.you</i>			
	means the customer who has signed or authorised by other means the Direct Debit Request.			
	your financial institution means the financial institution nominated by you on the DDR at which the account is maintained.			
<u> </u>	1.1 By signing a <i>Direct Debit Request</i> or by providing <i>us</i> with a valid instruction, <i>you</i> have authorised <i>us</i> to arrange for funds tobe			
1. Debiting your account	debited from your account. You should refer to the Direct Debit Request and this agreement for the terms of the arrangement between us and you.			
	1.2 We will only arrange for funds to be debited from your account as authorised in the Direct Debit Request. or			
	We will only arrange for funds to be debited from your account if we have sent to the address nominated by you in the DirectDebit Request, a billing advice which specifies the amount payable by you to us and when it is due.			
	1.3 If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.			
2. Amendments by <i>us</i>	2.1 We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.			
	You may change, stop or defer a debit payment, or terminate this agreement by providing your school or us with at least 3 days			
3. Amendments by <i>you</i>	notification by writing to:			
	School EasyPay, Reply Paid 79683, Balmain, NSW 2041 or by telephoning us on 02 93523117 during business hours; or			
	arranging it through your own financial institution, which is required to act promptly on your instructions.			
4. <i>Your</i> obligations	4.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a <i>debit payment</i> to be made in			
	accordance with the <i>Direct Debit Request</i> .			
	 4.2 If there are insufficient clear funds in <i>your account</i> to meet a <i>debit payment</i>: (a) <i>you</i> may be charged a fee and/or interest by <i>your financial institution;</i> 			
	 (a) you may be charged a fee and/or interest by your financial institution; (b) you may also incur fees or charges imposed or incurred by us; and 			
	(c) you must arrange for the <i>debit payment</i> to be made by another method or arrange for sufficient clear funds to be in			
	your account by an agreed time so that we can process the debit payment.			
	4.3 You should check your account statement to verify that the amounts debited from your account are correct			
5 Dispute	5.1 If you believe that there has been an error in debiting <i>your account, you</i> should notify us directly on 02 93523117 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively, you can take it up directly with your financial institution.			
	 5.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify 			
	you in writing of the amount by which <i>your account</i> has been adjusted.			
	5.3 If <i>we</i> conclude as a result of our investigations that <i>your account</i> has not been incorrectly debited <i>we</i> will respond to <i>your</i> query by providing <i>you</i> with reasons and any evidence for this finding in writing.			
	 You should check: (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all 			
6.	accounts offered by financial institutions.			
Accounts 7. Confidentiality	(b) your account details which you have provided to us are correct by checking them against a recent account statement.			
	(c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.			
	7.1 We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable			
	efforts to keep any such information that <i>we</i> have about <i>you</i> secure and to ensure that any of <i>our</i> employeesor agents who have access to information about <i>you</i> do not make any unauthorised use, modification, reproduction or disclosure of that information.			
	 7.2 We will only disclose information that we have about you: 			
	(a) to the extent specifically required by law; or			
	(b) for the purposes of this <i>agreement</i> (including disclosing information in connection with any query or claim).			
	8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to:School			
8. Notice	 8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to:School EasyPay, Reply Paid 79683 Balmain, NSW 2041 8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the Direct Debit Request. 			

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